

DE SOTO AREA SCHOOL DISTRICT

870

PUBLIC COMPLAINTS

Parents/guardians or citizens with a complaint/concern shall be urged to attempt to resolve the matter by discussing their complaint/concern with the school employee involved.

Whenever a complaint/concern is made directly to the Board of Education as a whole or to an individual Board member, it shall be referred to the District Administrator for study and resolution. In all cases, Board members should refrain from making a definitive statement to the complainant until the complaint/concern is reported and investigated. The individual employee involved shall be advised by the District Administrator of the nature of the complaint/concern and every effort will be made to resolve the issue at that level.

The District Administrator shall report to the Board, at a regular board meeting, on the major complaints/concerns received and the action taken.

If a complainant is not satisfied with the District's response, he/she may request to be placed on a future Board meeting agenda. The Board, however, may decline to consider the complaint further.

CROSS REF.: 411, Equal Educational Opportunities
 411.1, Student Harassment, Intimidation and
 Bullying
 511, Equal Employment Opportunities
 512, Harassment of Employees
 833.1, Civility
 871, Public Complaints about Instructional
 Materials

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